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# Case Study: Managed Services Partnership

Company: Animas Surgical Hospital

**Industry:** Healthcare **Location:** Durango, CO

Company Size: 500 Employees



#### **Background:**

Animas Surgical Hospital (ASH) is a national and statewide award winning and top ranked hospital. Locally owned and operated since 2004, ASH provides patients with outstanding facilities and a wide range of specialized services. They aim to be the very best for surgery, diagnostic imaging, emergency care, occupational medicine and internal medicine. Because they are running virtually around the clock, ASH depends on Think for managed IT services which provides them with the technical expertise and 24/7 coverage needed to efficiently run their hospital.

### **Business Challenge:**

As part of the service, Think's team worked with the ASH management to put together a long-term vision on how the hospital could use technology to help enable and grow their organization. Assets were growing at a rate of 20% annually due both to advances in imaging technology, hiring new staff, and the expansion of its healthcare network through opening of an Urgent Care Clinic.

Think helped upgrade ASH's current IT environment, putting a strong technical infrastructure in place that they could enhance

and expand over time. Think's managed services team handles everything from day-to-day desktop support to advanced server administration and network engineering, which allows the ASH staff to be more productive and focus on what they do best: healthcare.

#### **Success:**

ASH has embraced technology and knows that it will give them a competitive advantage and continue to provide the best in healthcare. It's encouraging a lot of exciting conversations about where technology can go and help their hospital continue to grow.

## Want more information?

If you want to learn more about how Think's managed services team can add value to your organization, please contact us today at sales@thinknettech.com.